

# VILLA TERENCE

Italian Aged Care Incorporated

14 May 2021

## Letter to relatives, visitors and residents at Villa Terenzio:

*Update on operations due to 2019 novel Coronavirus (COVID-19)*

Dear all,

Following the lockdown last month, and the successful transition from lockdown over the last few weeks, the Premier has announced that from 0001 hours on Saturday 15 May 2021 that masks will no longer be required to be worn in aged care facilities, except where a visitor to the facility is a quarantine worker.

Subsequently, I am pleased to confirm that we will return to the same conditions for visiting as before the lockdown period. From 1000 hours on 15 May 2021:

- Residents may be visited by up to 4 people at any time during visiting hours;
- Residents may have multiple visits per day; and
- All visitors are screened on entry to Villa Terenzio to ensure that they have:
  - a) **no symptoms of COVID-19** and a temperature of 37.4°C or below;
  - b) **evidence of 2021 influenza vaccination** or exemption from vaccination (medical reason / COVID vaccination within 14 days); and
  - c) **signed in the Visitor's Log.**

We are very grateful for all visitors we have had during the transitional period who have followed the public health requirements; the overwhelming majority have participated in keeping our community safe. We need all visitors to follow the government restrictions on visiting care facilities so Villa Terenzio continues to be a safe place for our residents, staff, and other visitors.

Yours faithfully,



**Chris Roberts**  
Chief Executive Officer

# VILLA TERENCE

Italian Aged Care Incorporated

## Visiting restrictions due to COVID-19

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*From 1000 hours, 15 May 2021 onwards*

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1. Visiting hours are 1000-1130 hours and 1330-1700 hours only;
  2. Visits may be of any duration within the visiting period;
  3. Up to 4 visitors at any time per resident; and
  4. Residents may receive multiple visits per day.
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### ***CONDITIONS OF ALL VISITING (until further notice)***

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Visitors will only be able to enter our premises if they:

- have not been overseas or informed that they have had contact with a positive COVID-19 case in the preceding 14 days;
  - disclose all interstate travel in the preceding 14 days;
  - have a body temperature of 37.4°C or below;
  - have no symptoms of COVID-19;
  - have provided evidence of being vaccinated against seasonal influenza;
  - wear a mask if they are a quarantine worker;
  - practice social distancing;
  - sign in and out using the Visitors Log; and
  - follow any written or verbal directions given by staff members.
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### ***CONDITIONS OF SOCIAL LEAVE (until further notice)***

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Residents are able to leave site with relatives for social reasons, but are:

- Required to notify a nurse prior to leaving site;
  - Not to have contact with people who are unwell; and
  - Required to provide the following details in writing:
    - Location(s) of social visit; and
    - Names of people having close contact with the resident during the visit.
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