

# VILLA TERENCE

Italian Aged Care Incorporated

7 May 2021

## Letter to relatives, visitors and residents at Villa Terenzio:

*Update on operations due to 2019 novel Coronavirus (COVID-19)*

Dear all,

Thankfully, Perth has again avoided any significant community transmission from a confirmed case and the government can direct further reductions in restrictions.

I can confirm the following restrictions will apply from 1000 hours on 8 May 2021:

- Residents may be visited by **up to 4 people per day**;
- All visitors over 12 must **wear masks at all times**;
- All visitors must have **evidence of 2021 influenza vaccination** or exemption from vaccination (medical reason / COVID vaccination within 14 days); and
- All visits must be in the **resident's bedroom** or an **outside communal area**.

It is pleasing that for the second year running the reduction in restrictions has coincided with the Mother's Day weekend. Further, given the removal of almost all restrictions in the community, we have no concerns in relatives taking residents out for part of the day if desired. If a resident does leave, as always please let us know all locations they have been to assist with potential future contact tracing.

I sincerely thank all relatives for their understanding during the last few weeks. It has been a difficult period, but everyone has coped admirably – especially our residents and staff.

We are hopeful that this further week of lower restrictions is the last step before we return to the situation before lockdown.

Yours faithfully,



**Chris Roberts**

Chief Executive Officer

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33 Kent Road, Marangaroo WA 6064 | P: (08) 9247 0888 | F: (08) 9247 0838 | W: [www.iaci.com.au](http://www.iaci.com.au)

*Providing an excellent standard of care within a cultural and spiritual community through integrity, acknowledgement, compassion and commitment.*

# VILLA TERENCE

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## Visiting restrictions due to COVID-19

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*From 1000 hours, 8 May 2021 onwards*

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1. Visiting hours are 1000-1130 hours and 1330-1700 hours only;
  2. Visits may be of any duration within the visiting period;
  3. Up to 4 visitors per day per resident; and
  4. Visits must only occur in resident bedrooms or outdoor communal areas.
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### *CONDITIONS OF ALL VISITING (until further notice)*

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Visitors will only be able to enter our premises if they:

- have not been overseas or informed that they have had close contact with a positive COVID-19 case in the preceding 14 days;
  - disclose all interstate travel in the preceding 14 days;
  - have a body temperature of 37.4°C or below;
  - have no symptoms of COVID-19;
  - have provided evidence of being vaccinated against seasonal influenza;
  - wear a mask and practice social distancing;
  - sign in and out using the Visitors Log; and
  - follow any written or verbal directions given by staff members.
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### *CONDITIONS OF SOCIAL LEAVE (until further notice)*

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Residents are able to leave site with relatives for social reasons, but are:

- Required to notify a nurse prior to leaving site;
  - Not to have contact with people who are unwell; and
  - Required to provide the following details in writing:
    - Location(s) of social visit; and
    - Names of people having close contact with the resident during the visit.
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