

# VILLA TERENCE

Italian Aged Care Incorporated

27 April 2021

## Letter to relatives, visitors and residents at Villa Terenzio:

*Update on operations due to 2019 novel Coronavirus (COVID-19)*

Dear all,

We have now formally received updated Directions for visiting. These are the *Visitors to Residential Aged Care Facilities (Stay at Home and Closure (Perth, Peel and Rottne)) Directions (No 2)* which can be viewed at:

[www.wa.gov.au/sites/default/files/2021-04/Visitors-to-Residential-Aged-Care-Facilities-Stay-at-Home-and-Closure-Perth-Peel-and-Rottne-Directions-No2.pdf](http://www.wa.gov.au/sites/default/files/2021-04/Visitors-to-Residential-Aged-Care-Facilities-Stay-at-Home-and-Closure-Perth-Peel-and-Rottne-Directions-No2.pdf)

These Directions confirm the following which was communicated yesterday:

- **No visitors may enter Villa Terenzio until further notice.**
- **The only exceptions to this will be with prior approval of Management and only in exceptional circumstances.**
- **All staff will continue working wearing a mask.**

However, with the release of the *Safe Transition for Western Australia Directions (No 2)* last evening outlining the general transition from lock down until 0001 hours on 1 May 2021, I can now update you on restrictions for residents leaving the site.

Residents are permitted to leave site but will need to comply with the general Directions and wear a mask. To assist with potential contact tracing, if a resident leaves site we need to be aware of all locations that they have been.

Given that the recent community cases are still providing new exposure sites, the situation can even now be viewed as evolving. Consequently, **I strongly discourage residents from leaving site** unless medically necessary.

Many thanks to those who have expressed gratitude and best wishes to us over the ANZAC day weekend – it is much appreciated.

Yours faithfully,



**Chris Roberts**

Chief Executive Officer

# VILLA TERENCE

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## Current restrictions due to COVID-19

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*From 1330 hours, 27 April 2021 onwards*

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1. There are to be no visitors permitted except in exceptional circumstances with prior approval from management.
2. Residents who leave Villa Terenzio must wear a mask.

### *CONDITIONS OF ALL VISITING (until further notice)*

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Visitors will only be able to enter our premises if they:

- have prior approval from management in exceptional circumstances.

### *CONDITIONS OF SOCIAL LEAVE (until further notice)*

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Residents can take social leave if they wish to be with family, but are:

- Required to discuss with management beforehand;
- Must abide by the public health order in terms of wearing a mask; and
- Required to provide the following details in writing:
  - Location of social visit; and
  - Names of people having close contact with the resident during the visit.