

VILLA TEREENZIO

Italian Aged Care Incorporated

26 April 2021

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all,

The Premier has this afternoon provided new information relating to the updated public health orders taking effect from 0001 hours on 27 April 2021.

While the Perth metropolitan area will leave lock down, restrictions for emerging from the lock down have the following effect on residential aged care:

- **No visitors may enter Villa Terenzio until further notice.**
- **The only exceptions to this will be with prior approval of Management and only in exceptional circumstances.**
- **All staff will continue working wearing a mask.**

Residents may leave site if wearing a mask, but in line with the public health order, this will be to attend urgent or essential medical appointments.

Please stay safe and one way of doing this is to keep up to date with the potential exposure sites. If you have been to one of these or become unwell with symptoms of COVID-19, I would urge you to undergo COVID-19 testing at the earliest opportunity.

We have appreciated everybody's support with managing restrictions last year, in February, and currently – so a big thank you to you all.

I will communicate further information as and when it becomes available.

Yours faithfully,



Chris Roberts

Chief Executive Officer

VILLA TERENCE

Italian Aged Care Incorporated

Current restrictions due to COVID-19

From 1800 hours, 23 April 2021 onwards

1. There are to be no visitors permitted except in exceptional circumstances with prior approval from management.
 2. Residents may only leave Villa Terenzio in the following circumstances:
 - a. To attend urgent or essential medical appointments; or
 - b. To take social leave at an agreed caregiver's home;
 3. Residents who leave Villa Terenzio must wear a mask.
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CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- have prior approval from management in exceptional circumstances.
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CONDITIONS OF SOCIAL LEAVE (until further notice)

Residents can take social leave if they wish to be with family for the duration of the lockdown, but are:

- Required to discuss with management beforehand;
- Must abide by the public health order in terms of wearing a mask; and
- Required to provide the following details in writing:
 - Location of social visit; and
 - Names of people having close contact with the resident during the visit.