

VILLA TERENCE

Italian Aged Care Incorporated

23 April 2021

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all,

Following the public health order announced earlier this afternoon placing the Perth metropolitan area into lock down from midnight tonight, I am advising all relatives and friends the following:

- **No visitors may enter Villa Terenzio after 1800 hours on Friday 23 April 2021 until further notice.**
- **The only exceptions to this are with prior approval of Management in exceptional circumstances.**

Residents may leave site if wearing a mask, but in line with the public health order, this will be to attend urgent or essential medical appointments.

If you wish to take your loved one home **for the duration of the lockdown**, this is permitted by using social leave and will require a discussion with management.

For now, best wishes to everyone and thank you for your ongoing support.

Yours faithfully,



Chris Roberts

Chief Executive Officer

VILLA TERENCE

Italian Aged Care Incorporated

Current restrictions due to COVID-19

From 1800 hours, 23 April 2021 onwards

1. There are to be no visitors permitted except in exceptional circumstances with prior approval from management.
 2. Residents may only leave Villa Terenzio in the following circumstances:
 - a. To attend urgent or essential medical appointments; or
 - b. To take social leave at an agreed caregiver's home;
 3. Residents who leave Villa Terenzio must wear a mask.
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CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- have prior approval from management in exceptional circumstances.
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CONDITIONS OF SOCIAL LEAVE (until further notice)

Residents can take social leave if they wish to be with family for the duration of the lockdown, but are:

- Required to discuss with management beforehand;
- Must abide by the public health order in terms of wearing a mask; and
- Required to provide the following details in writing:
 - Location of social visit; and
 - Names of people having close contact with the resident during the visit.