

VILLA TERENCE

Italian Aged Care Incorporated

26 June 2020

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all,

As Western Australia enters Stage 4 of its roadmap to recovery tomorrow, we had hoped that there would have been some further relaxation on visiting restrictions announced – especially after recommendations by the Australian Health Protection Principal Committee (AHPPC) led to Tasmania, South Australia and Queensland relaxing aged care restrictions this week.

However, at the time of writing, the Visitors to Residential Aged Care Facilities Directions No2 remains in force and this requires our current conditions of visiting to remain so not to breach the *Public Health Act*.

As soon as there are any changes, I will send through a communication and update our website accordingly.

The only COVID-19 related change is that St Joseph's chapel can accommodate more people than its current limit of 20 from tomorrow. Family members with influenza vaccination are also permitted to attend if they desire. However, the chapel remains closed to the wider general public to minimise risk to our residents.

As always, thank you for your assistance in keeping everyone at Villa Terenzio safe during these last few months. If you require any further information please do not hesitate to contact myself or the Facility Managers.

Yours faithfully,



Chris Roberts

Chief Executive Officer

VILLA TERENCE

Italian Aged Care Incorporated

Current restrictions due to COVID-19

From 2 June 2020 onwards

1. Room visiting without bookings will occur during visiting hours each day;
 2. Visiting hours are 1000-1130 hours and 1530-1700 hours only;
 3. Visits may be of any duration within a visiting period; and
 4. Residents may receive up to 4 visits each week, maximum of 1 visit per day.
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CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- have not had contact with a positive COVID-19 case in the preceding 14 days;
 - have a body temperature of 37.5°C or below;
 - have no symptoms of respiratory illness;
 - have been vaccinated against seasonal influenza **and** have provided evidence of such;
 - are 16 years or older; and
 - follow any written or verbal directions given by staff members.
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CONDITIONS OF SOCIAL LEAVE (until further notice)

Residents are able to leave site with relatives for social reasons, but are:

- Not to have contact with people who are unwell; and
 - Required to provide the following details in writing:
 - Location(s) of social visit; and
 - Names of all people having close contact with the resident during the visit.
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