

VILLA TERENCE

Italian Aged Care Incorporated

11 June 2020

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all,

It is fantastic to see that again WA has shown no signs of community outbreaks since the last update. This is a very promising result following recent easing of restrictions as WA entered Stage 3 of its roadmap to recovery.

The only changes since the last update at Villa Terenzio is that we have been able to increase our capacity in St Joseph's chapel after receiving directions from Archbishop Costelloe. The return of mass has been very pleasing given the huge significance to a number of our residents.

After outlining our active participation in the DETECT snapshot programme last week I am pleased to announce that we tested over 125 asymptomatic staff (around 1% of the total programme to date). All staff results returned negative.

The other piece of news this week was that we have received the accolade of being nominated as a "**Star of COVID-19**" by the Australasian College of Health Services Management. This was for leadership by our pandemic response group and the reasons for our nomination can be found (third from last entry) at:

<https://www.achsm.org.au/about-us/news/nominations-for-stars-of-covid-19-western-australia>.

This is an outstanding achievement for us as only 2 aged care representatives were recognised, with the majority of nominations being from public health services. This is something that our staff are vastly proud of as it reinforces the important work we do, as well as how well we have responded to the pandemic.

On behalf of my team here, we are extremely grateful for your ongoing assistance in keeping Villa Terenzio safe.

Yours faithfully,



Chris Roberts

Chief Executive Officer

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Current restrictions due to COVID-19

From 2 June 2020 onwards

1. Room visiting without bookings will occur during visiting hours each day;
 2. Visiting hours are 1000-1130 hours and 1530-1700 hours only;
 3. Visits may be of any duration within a visiting period;
 4. Residents may receive up to 4 visits each week, but a maximum of 1 visit per day.
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CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- have not had contact with a positive COVID-19 case in the preceding 14 days;
- have a body temperature of 37.5°C or below;
- have no symptoms of respiratory illness;
- have been vaccinated against seasonal influenza **and** have provided evidence of such;
- are 16 years or older; and
- follow any written or verbal directions given by staff members.