

VILLA TERENCE

Italian Aged Care Incorporated

22 May 2020

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all,

This week is a case of virtually no news being considered good news. Since the last update, there were only been a few new cases identified in WA last weekend and nothing since. Importantly, Villa Terenzio remains not only free from COVID-19, but also acute respiratory illness which is very promising as we head towards winter.

One significant advance this week has been the reopening of St Joseph's Chapel following direction from the Archbishop.

To reassure those who have residents attending chapel, there are restrictions on numbers and there are no visitors allowed – only our residents. All attendees (including priests) have current influenza vaccination and are temperature checked before services; while the host is only given to the hand to avoid contact.

At the time of writing, although yet to be formally announced, I have been told that the DETECT programme that has been used for FIFO workers and in schools will be expanded for aged care residents and health workers in the very near future. Expanded testing is crucial to understand the level of risk in the community.

As active case numbers diminish across Australia, we can see that of the 66 cases in residential care, there are only 17 that now remain active; and of the 31 cases in people receiving home care, only 1 case remains active. While pleasingly, the majority of home care clients recovered (90%), the unfortunate fact remains that only 45% of cases in residential care resulted in recovery. This again highlights the importance of everybody's continued attention to precautions when visiting.

Visiting between 1000 and 1130 this week has been well received with a significant number of people visit their loved ones. The current restrictions of unbooked visiting on weekdays and booked visiting on weekends and public holidays will continue until at least 1 June 2020. Our current restrictions are summarised at the

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end of this update, and as always, please consider your need to visit in person and do not visit if you are unwell.

If you have received this update directly via email, then this means you are listed in our database as a primary contact. Please forward this communication to other family members who may wish to keep updated, or they are able to refer to our website where all our COVID-19 related communications can be found at: www.iaci.com.au/covid-19.

Thank you for your ongoing support in keeping our residents, staff, and each other safe at this time. If you require any further information please do not hesitate to contact myself or the Facility Managers.

Yours faithfully,



Chris Roberts
Chief Executive Officer

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Current restrictions due to COVID-19

18 May 2020 – 1 June 2020 (approx.)

1. Room visiting **without bookings** will occur between 1000-1130 hours on business days;
2. **Booked room visiting** will occur between 1000-1130 hours on non-business days;
3. Visits may be of any duration within the visiting period;
4. Each week residents may receive up to 3 visits on separate business days **plus** 1 visit per week on a non-business day.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- have not had contact with a positive COVID-19 case in the preceding 14 days;
- have a body temperature of 37.5°C or below;
- have no symptoms of respiratory illness;
- have been vaccinated against seasonal influenza **and** have provided evidence of such;
- are 16 years or older; and
- follow any written or verbal directions given by staff members.